



# DecisionOne Products and Technologies Supported

DecisionOne has been providing multi-vendor technology support services and supporting mission critical data center environments on behalf of VARs and other reseller customers for more than 45 years. We provide ASCDI members with support for an extensive range of products and technologies, including, but not limited to:



US Inquiries: 888-287-9202  
Canadian Inquiries: 800-554-5179  
[www.decisionone.com](http://www.decisionone.com)

## HIGH AVAILABILITY AND OTHER EQUIPMENT

### Mainframe Processors

IBM 9xxx, 2003, S390, 9XXX, 7060 platforms  
IBM eServers CMOS zSeries 2064/2066

### Unix/Midrange Systems

Compaq/DEC Alpha 4200, 8400, ES Servers  
Compaq/DEC PDP Systems  
Compaq/DEC VAX 4000/4200/7000/8200/8300  
HP9000/3000 Servers all models  
IBM RS6000, AS/400  
IBM eServers, pSeries (RS6000)p6xx, p5xx,iSeries (AS400), i8xx, i5xx  
Sun Enterprise, HPC, Netra

### High-End Printing/Graphics Systems

3M Commercial Graphics ScotchPrint Printers  
Cadmic  
Epson Stylus Pro Wide Format Printers  
7xxx/8xxx,9xxx,10xxx  
Fuji Film Pictography Photo Printers 3xxx/4xxx  
Fuji Film Frontier Digital Minilabs 3xxx/4xxx/5xxx  
HP Indigo Press  
IBM Printers 3130/3160/39xx/4xxx/6400 Roll system  
feeders/rewinders  
Kip Printers and Folders  
Kodak Polychrome MatchPrint Digital Proofers and  
Laminators  
Microbox  
Okidata C7300/9300/9500  
Xante Laser Printers

### Document Management

Aperture Card Plotters and Scanners  
CAD Printers, Kiosks, Workstations  
Fuji and Aladdin Pictography Equipment

### Storage Systems

EMC Harmonics, Symmetrix, Clariion  
HP StorageWorks Systems  
IBM DASD - 33x0, Ramac, 2105 Shark, ES800 series  
IBM 9030 ESCOM Directors  
IBM Tapes 3XXX/3494/3584 VTS/B18  
STK Silos, LSeries

### X/Linux

### Data and Voice Networks

Adapters, Bridges, Concentrators, Hubs, Routers  
CISCO SOHO Products, Midrange 1000-2600 Routers,  
3600-7200 Routers  
Wireless LAN

### Order Confirmation Systems

Delphi  
DMX  
DTT  
Medical  
Texas Digital  
3M Foods

### Windows NT/2000 Servers

Dell PowerEdge 64xx/8450  
HP/Compaq  
IBM eServers - xSeries 2x0, 3x0, 4x0

## PC EQUIPMENT AND OPERATING SYSTEMS, SOFTWARE

### Desktops/Laptops/Servers

Acer, Alienware, Dell, E-Machines, Gateway,  
HP/Compaq, IBM, Medion, Micron, Northgate, Sharp,  
Sony, Toshiba

### Printers

Brother, Canon, HP/Compaq, Epson, IBM, Lexmark,  
Minolta, Okidata, Olympus, Panasonic, Samsung, Sony

### Monitors

Acer, AOC, BenQ, CTX, Dell, E-Machines, Envision,  
Gateway, HP/Compaq, IBM, KDS, Logisys, MAG,  
Medion, Micron, NEC, Northgate, Philips, Proview,  
Samsung, Sony, Toshiba

### Broadband

Cable  
DSL  
Satellite

### Networking

Belkin, D-Link, Linksys, NETGEAR

### Scanners

Epson  
HP  
Lexmark  
UMAX

### Operating Systems

Microsoft Windows XP  
Microsoft Windows 200x  
Microsoft Windows NT Workstation  
Microsoft Windows 98/95/ME

### Software

Desktop Publishing  
Database  
Graphics  
Office Suites  
Utilities  
Internet Browsers  
Spreadsheets

## Technology Summary

### • Data Center/High Availability

- Mainframe
- Midrange Servers
- High Volume Printers
- Tape and Disk Storage
- Controllers

### • Desktop/Workgroup

- Desktop/Laptop
- Servers
- Printers
- Monitors
- Kiosks
- POS

### • Network and Communications

- VoIP
- VPN
- Hubs
- Routers
- Switches
- Security

### • Specialty Equipment

- Graphic Arts
- Photo Imaging
- Large Format Photo Imaging
- Document Management

DecisionOne delivers technology support services to commercial enterprises, government agencies, OEMs, outsourcers, and resellers throughout the U.S. and Canada. The company provides local, reliable, cost-effective solutions that address needs at every point along the technology support lifecycle – from initial planning and assessment to installation and maintenance to asset disposal and/or reclamation.

Visit us on the web at [www.decisionone.com](http://www.decisionone.com)

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PRODUCT AND TECHNOLOGY SUPPORT