

# DecisionOne Products and Technologies Supported



US Inquiries: 888-287-9202  
 Canadian Inquiries: 800-554-5179  
[www.decisionone.com](http://www.decisionone.com)

DecisionOne has been providing multi-vendor technology support services to commercial enterprises, government agencies, Original Equipment Manufacturers (OEMs), outsourcers, and resellers for more than 50 years. We provide our customers with support for an extensive range of products and technologies, including, but not limited to:

## DATA CENTER AND HIGH AVAILABILITY EQUIPMENT

<p><b>Mainframes</b>                  IBM eServers CMOS (zSeries: 2064/2066, 9000-series, 7060, 2003, S390 platforms)</p> <p><b>Unix/Midrange Systems</b>                  IBM eServers (pSeries: RS6000, p600/p500-series, iSeries: AS400, i800- and i500-series)                  SUN Enterprise, HPC, Netra                  HP 9000/3000 Servers (all models)                  Compaq (DEC) Alpha (4200, 8400, ES Servers)                  Compaq (DEC) PDP Systems                  Compaq (DEC) VAX (4000,4200,7000,8200,8300)</p> <p><b>Windows NT/200x/Linux Servers</b>                  Dell PowerEdge (6400-series, 8450)                  IBM eServers (xSeries, 200/300/400-series)                  HP/Compaq</p> <p><b>Data Networks</b>                  CISCO Products (Midrange 1000-2600, 3600-7200 Routers)                  Adapters, Bridges, Concentrators, Hubs, Routers, Wireless LANs</p>	<p><b>Storage Systems</b>                  IBM Tape Drives (3000-series)                  IBM 3494 VTS/B- and 3584-series                  IBM DASD (3300-series, Ramac, 2105 Shark)                  IBM 9030 Escon Director Series                  HP StorageWorks Systems                  EMC Symmetrix, Clariion, Harmonics                  StorageTek Tapes (3000/4000-series, 9840)                  StorageTek Silos (4000/9000-series, STK silo)</p> <p><b>High-Volume Printing Systems</b>                  IBM Data Center Printers                  Generic IBM, HP, and Tellyay Genicom Laser and Impact Printers                  IBM Midrange Production Printers (4234, 5224, 5225, etc.)                  IBM Mainframe/Midrange Printers                  IBM Production Lasers (3835, 3900, 3935, 4000, etc.)                  IBM Production Impact Printers (4245, 4248, 6262, 6400, 6500, etc.)                  Roll System feeders/rewinders</p>	<p>Okidata (7300, 9300, 9500)                  STK Laser Printers                  Xerox Laser Printers</p> <p><b>Operating Systems</b>                  s/390 OS MVS/VM/VSE                  z/OS (z800, z900)                  OS400 (AS400 iSeries Servers)                  AIX (RS6000 pSeries Servers)                  Tru64 UNIX                  VMS                  HP-UX                  Solaris                  Linux                  Microsoft NT, 2003 Server, etc.</p>
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## DESKTOP AND NETWORKING EQUIPMENT

<p><b>Desktops/Laptops/Servers</b>                  Acer, Alienware, Dell, E-Machines, Gateway, HP/Compaq, IBM, Medion, Micron, Northgate, Sharp, Sony, Toshiba</p> <p><b>Printers</b>                  Brother, Canon, HP/Compaq, Epson, IBM, Lexmark, Minolta, Okidata, Olympus, Panasonic, Samsung, Sony</p> <p><b>Scanners</b>                  Epson, HP, Lexmark, UMAX</p>	<p><b>Monitors</b>                  Acer, AOC, BenQ, CTX, Dell, E-Machines, Envision, Gateway, HP/Compaq, IBM, KDS, Logisys, MAG, Medion, Micron, NEC, Northgate, Philips, Proview, Samsung, Sony, Toshiba</p> <p><b>Operating Systems</b>                  Microsoft Windows XP, 200x, NT Workstation, 98/95/ME</p>	<p><b>Networking</b>                  Belkin, D-Link, Linksys, NETGEAR, IP PBX, IP Phones, Switches, Gateways, and Routers                  VPNs and Firewalls</p> <p><b>Software</b>                  Desktop Publishing                  Database                  Graphics                  Office Suites                  Utilities                  Internet Browsers                  Spreadsheets</p>
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## SPECIALTY EQUIPMENT

<p><b>High-End Printing and Graphics Systems</b>                  Epson Stylus Pro Wide Format Printers 7xxx/8xxx,9xxx,10xxx                  3M Commercial Graphics ScotchPrint Printers                  Cadmic                  Fuji Film Pictography Photo Printers 3xxx/4xxx                  Fuji Film Frontier Digital Minilabs 3xxx/4xxx/5xxx                  Kip Printers and Folders                  Kodak Polychrome MatchPrint Digital Proofers and Laminators                  Microbox                  Xante Laser Printers                  Plotters and Scanners                  Fuji and Aladdin Pictography Equipment                  CAD Printers</p>	<p><b>Order Confirmation Systems</b>                  Order Entry Systems, RFID, and Library Systems, Electronic Voting Systems</p> <p><b>Kiosks</b>                  Digital Photograph, Financial Services, Quick Service Restaurant, Ticketing and Self Checkout, Sony Picture Station</p>
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### Service Offerings

- Maintenance
- Deployment (IMAC)
- Assessments
- Technical Service Desk
- Logistics
- Reclamation/Disposal

Headquartered in the Philadelphia suburb of Devon, Pennsylvania, DecisionOne is a premier partner to Original Equipment Manufacturers (OEMs), outsourcers, and resellers — delivering technology support services throughout North America. The company's footprint of service locations throughout the U.S. and Canada and centralized support capabilities enable DecisionOne to provide local, reliable, cost-effective IT deployment and support.

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